

HEALTH CARE HERALD

News From ProMed Health Care Administrators & Pomona Valley Medical Group, Inc.
Summer 2007

President's Message

By Jeerreddi A. Prasad, M.D., President

Time of the year new beginnings for our children going to school, or college, or graduating.

As you know PVMG has merged with Prospect Medical Holding. PVMG, Inc is the surviving entity. This makes ProMed/Prospect the 4th largest Managed Care Network in California.

I thank all providers who supported this organization. We are looking towards enhancing the PCP Network to poise for growth of membership. Functionality of the organization is virtually unchanged going forward.

Thank you.

All that stands between you and the top of the ladder is the ladder.

INSIDE THIS ISSUE

1	President's Message
1	Chief Executive Officer's Bulletin
2	Provider Services
2	Health Plan Updates
2	Provider Updates
3	ProMed News In Review – Qtr. 2, 2007 Memos
4	PacifiCare MD Fax
5	PacifiCare Health Management Programs
7	PacifiCare Program Referral Form
8	PacifiCare ICD-9 Codes – DM Program Referral
9	ProMed Offices Closed
9	Special Dates

Chief Executive Officer's Bulletin

By Kit Thapar, M.D., CEO/CMO

All of you must be aware of Prospect Medical Holding, Inc. has acquired PVMG and ProMed Health Care Administrators as of June 1, 2007. I had sent out a memo to all providers in regards to the implications, if any, related to this acquisition.

Briefly, PVMG will continue to operate under the same name and the management company will continue to operate as usual. Your authorization, claims, capitation payments and all related operational issues will not be impacted. In regards to MSO operations; UM, QM, Credentialing and Hospitalist Committees will continue as usual.

Your provider contracts will carry forward as is and no new contract needs to be put in place. At the present time we are all busy with transition issues and we will keep you notified as things evolve.

THE STORY BEHIND "THE SCARLET LETTER"

THE CHINESE WORD FOR "CRISIS" is composed of two picture-characters—the one meaning "danger" and the other "opportunity." A good example of how opportunity can be found in danger is the story of Nathaniel Hawthorne. When he was dismissed from his government job in the custom house, he went home in despair. His wife, after listening to his tale of woe, set pen and ink on the table, lit the fireplace, put her arms around his shoulders, and said, "Now you will be able to write your novel."

Hawthorne did and literature was enriched with *The Scarlet Letter*...

JAMES C. HUMES
Speaker's Treasury of Anecdotes About the Famous
Harper & Row, Publishers

PROVIDER SERVICES

By: Dawn Tumser, Provider Relations Supervisor

HEALTH PLAN UPDATE

PacifiCare

PacifiCare has successfully used Disease Management Programs to monitor chronic conditions. The main purpose of these programs is to reinforce treatment plans and provide additional support and education to participants.

Please see the enclosed information on PacifiCare's Disease Management Programs. Included is a Program Referral Form and a listing of qualified ICD-9 codes for each program.

HEALTH EDUCATION

ProMed's contracted HMO's make available to your members a wide variety of health education materials in mandated state health topics that have been reviewed for cultural sensitivity, appropriate reading level, and medical accuracy.

Materials are available in the following languages: English, Spanish, Armenian, Chinese, Farsi, Khmer, Vietnamese, Russian, and Korean.

Topics include:

- Birth Control Options
- Controlling High Blood Pressure
- Controlling your Cholesterol
- How to Breastfeed
- How to Prevent the Spread of Tuberculosis
- Nutrition During Pregnancy
- What are STDs?
- What is Asthma?
- What is Prenatal Care?
- What is Type 2 Diabetes?

If you would like to order copies of these Health Education Topics, please contact Dawn Tumser at (909) 932-1045 Ext. 1005.

PROVIDER UPDATES

New Providers

Rishu Marwaha, MD – Internal Medicine
Ramin Monshizadeh, MD-Vitreo Retinal Spec.
Rajiv Bhuva, MD – Hospitalist
Sodabeh Rahimy, MD – Hospitalist

Provider Address Changes

Max Soliguen, MD
1183 E. Foothill Blvd., #230
Upland, CA 91786
(909) 920-9050

Venkata Pulakanti, MD
160 E. Artesia Street, #225
Pomona, CA 91767
(909) 524-1940

Ewa Konca, MD
138 Harvard Ave.
Claremont, CA 91711
(909) 624-4503

Providers No Longer with PVMG

Rufus Moore, MD
Subhash Varshney, MD
Herbert Duvivier, MD
Hing Kwee, MD
Radwan Badawi, MD
Raja Dhalla, MD
Hong Bui, MD
Sanford Schneider, MD
Jason Chen, MD

TWO TEENAGE BOYS were counterfeiting money. One friend said to the other, "Where can we spend these fake \$35 bills?"

His friend said, "Let's take them to Charlie's Liquor Store. He's a dense old man."

When they got to Charlie's, they handed him one of the bogus bills and asked him, "Can you change a \$35 bill?"

He put it in his cash register and told them, "Not a problem." The boys' eyes lit up. When they got outside, they noticed that Charlie had given them five sevens.

ADAN CRISTING

Cited in *Sex, Money & Sports quotations on the Only Things Men talk About*
Prentice-Hall, Inc.

ProMed News in Review –

Qtr. 2, 2007 Memos

By Karen Harvey, Executive Assistant

REPORTING OF NATIONAL PROVIDER IDENTIFIER (NPI) ON CLAIMS – April 4, 2007

Effective May 23, 2007 – Electronic Claims Submission

ProMed Health Care Administrators, Pomona Valley Medical Group and Upland Medical Group will deny electronic claims that do not have an NPI number.

Effective May 23, 2007 Until Further Notice - Paper Claims Submission

Paper claim forms that do not have an NPI number may result in a delay to process claims.

If you have already submitted your NPI application, but have not received your NPI number, you may follow up on the status by contacting the NPI Enumerator at:

By Phone: 800-465-3203

By e-mail: customerservice@npienumerator.com

By Mail: NPI Enumerator
P.O. Box 6059
Fargo, ND 58108-6059

Documentation and Coding – May 17, 2007

PacifiCare has contracted with a physician who is also a certified coder to provide a monthly newsletter on Documentation and Coding.

The purpose of this newsletter is to provide information that can be utilized to increase documentation and coding practices, which will facilitate a more accurate patient health status. Each month a new subject will be addressed.

Please recall, CMS (Center for Medicare and Medicaid Services) reimbursement to IPAs is based on the morbidity of Medicare enrollees. Therefore, failure to code patient medical conditions appropriately will decrease payments to IPA physicians from CMS.

It is ProMed's intention to share these newsletters monthly with our contracted IPA PCPS. Additionally,

each month's topic will also be shared with our appropriate contracted specialists.

April 2007 Topic: Peripheral Vascular Disease (see page 4)

If you have any questions or suggestions on specific coding or documentation issues you may:

➤ Contact Angelice Wilson at angelice.Wilson@phs.com OR

➤ Contact Dr Kit Thapar or myself at ProMed.

We trust you will find this information useful to your practice.

ORTHOPEDIC SPECIALIST UPDATE – June 7, 2007

Pomona Valley Medical Group would like to update you regarding the status of our current local Orthopedic specialist panel.

Dr Raja Dhalla- is leaving the network in August. Please do NOT direct refer any new cases to him from this point forward.

Dr Neeraj Gupta is returning to the network effective August 1, 2007. You can initiate a direct referral for your members with Orthopedic problems to him after August 1, 2007.

The following providers remain available in our network. You can direct refer your members to these physicians, as per usual procedure.

Dr G Lercel Dr A Chong Dr S Lal

Dr M Sabri Dr M Shah Dr J Shah

Dr K Shaikley

Also please recall *NO prior authorization is required for any office follow up visits.*

To be always intending to make a new and better life but never to find time to set about it is as...to put off eating and drinking and sleeping from one day to the next until you're dead.

OG MANDINO (1923-1996)
Writer

MD QuickFax™ Helping doctors get useful information, quickly.

Zack Gerbarg, MD, CPC (certified professional coder), editor

Making the Diagnosis: Peripheral Vascular Disease

Peripheral Vascular Disease (PVD) and atherosclerosis of the extremities are common diagnoses in elderly patients that need to be documented in a progress note and coded at least once each calendar year.

The first step for the clinician is to make the diagnosis and to clearly document it. Based on the rules for ICD-9 diagnosis coding, a diagnosis only exists when a physician notes it in a progress note based on a face-to-face visit.

What are the most common symptoms and signs that lead to the diagnosis of PVD? Symptoms of arterial insufficiency include intermittent claudication, muscle or limb weakness with use, resting limb pain or paresthesia, and poor healing of sores or ulceration. Physical examination of an affected limb often reveals decreased pulses, decreased capillary refilling, increased venous filling time, atrophic changes, loss of hair, discoloration of skin, decreased warmth, and vascular bruits. Tests for PVD might include ankle-brachial index (comparing lower and upper extremity blood pressure), angiography, or other studies.

Patients at high risk for PVD and atherosclerosis of the extremities include patients with diabetes, history of smoking, hyperlipidemia, or other evidence of vascular disease.

ICD-9 code Documentation

- 443.9 unspecified peripheral vascular disease
- 443.81 PVD in diseases classified elsewhere – also code first the underlying disease (e.g. diabetic angiopathy – code first 250.70 or 250.72)
- 440.21 Atherosclerosis of the native arteries of extremities with intermittent claudication
- 440.22 Atherosclerosis of the native arteries of extremities with rest pain
- 440.23 Atherosclerosis of the native arteries of extremities with ulceration (also code ulceration 707.10 – 707.9)
- 440.24 Atherosclerosis of the native arteries of extremities with gangrene (also code ulceration 707.10 – 707.9)
- 440.30 Atherosclerosis of unspecified bypass graft of extremities

Example: The correct documentation and coding for a patient with peripheral vascular disease seen at least once each year might be:

- **Progress note:** PVD due to uncontrolled adult onset diabetes
- **Diagnosis codes:** 250.72, 443.81

Basic principles of diagnosis coding:

Every patient should be seen at least once each year with all significant medical diagnoses reviewed and documented in the medical record, which is dated and signed by a physician. A claim or encounter for each physician visit should be submitted that includes specific codes for all diagnoses that are documented in the medical record.

The information provided here is for general advice for appropriate documentation and coding. Final decisions should be based on review of standard reference materials.

© Zachary B. Gerbarg, MD 2007 All rights reserved Provided to you courtesy of:



California Health Management Programs

Health Management programs are designed to educate and empower participants to work more effectively as full partners with their physicians. These programs offer additional education on topics such as self-care, nutrition, exercise, stress management, disease process and preventive exams. Below is a brief description of each program.

Enroll your patients today...

Phone: Call your local Disease Management department at 877-840-4085 / TDHI: 800-442-8833.

Fax: Complete the Program Referral Form and fax to 877-406-8212.

Program	Description	Exclusions/Notes	Participating Plans
Free & Clear® StopSmoking™ Free & Clear® StopSmoking™ Now! (program available for participants hospitalized within the last 6 months)	<ul style="list-style-type: none"> Telephonic-based support program Self-paced and tailored to needs of participant and his/her readiness to quit Smoking cessation aids may be available with physician prescription; co-payment may apply 	<p>Exclusions:</p> <ul style="list-style-type: none"> Covered persons under age 18 SecureHorizons Group Retiree-Private Fee for Service enrollees <p>Notes:</p> <ul style="list-style-type: none"> Potential participants can call 866-784-8454 to self-enroll 	SignatureValue (HMO) SignatureOptions (PPO) SecureHorizons Medicare Advantage Plans
Taking Charge of Asthma®	<ul style="list-style-type: none"> Age-specific education materials and resources for adults, teens and parents of children with asthma Asthma assessment tool and wallet card Interactive education materials and resources 	<p>Exclusions:</p> <ul style="list-style-type: none"> SecureHorizons enrollees <p>Notes:</p> <ul style="list-style-type: none"> For Commercial covered persons age 5-56 only 	SignatureValue (HMO) SignatureOptions (PPO)
Taking Charge of COPD SM	<ul style="list-style-type: none"> Emphasis on improving self-care management techniques Education materials mailed to participants several times per year Reminder mailings regarding treatment and medication compliance 	<p>Exclusions:</p> <ul style="list-style-type: none"> Covered persons under age 40 	SignatureValue (HMO) SignatureOptions (PPO) SecureHorizons Medicare Advantage SecureHorizons Group Retiree-Private Fee for Service (GR-PFFS)
Taking Charge of Depression SM	<ul style="list-style-type: none"> Participant telephonic support promoting self-care and medication compliance Education materials 	<p>Notes:</p> <ul style="list-style-type: none"> For covered persons over 18 with recent diagnosis of new or recurring episode of depression and prescribed an antidepressant medication Providers and potential participants call PacifiCare Behavioral Health at 800-513-5131 for more information 	SignatureValue (HMO) SignatureOptions (PPO) SecureHorizons Medicare Advantage Plans SecureHorizons Group Retiree-Private Fee for Service (GR-PFFS)
Taking Charge of Diabetes SM	<ul style="list-style-type: none"> Emphasis on improving self-care management techniques Education materials mailed to participant several times per year Preventive exam reminder mailings Glucose meter available at no charge 	<p>Exclusions:</p> <ul style="list-style-type: none"> Covered persons under age 18 	SignatureValue (HMO) SignatureOptions (PPO) SecureHorizons Medicare Advantage Plans SecureHorizons Group Retiree-Private Fee for Service (GR-PFFS)
Taking Charge of Your Heart Health SM	<ul style="list-style-type: none"> Customized for heart failure or coronary artery disease (AMI, PTCA, CABG) Education materials mailed to participant several times per year with emphasis on treatment and medication compliance Reminder mailings regarding treatment and medication compliance 	<p>Exclusions:</p> <ul style="list-style-type: none"> Covered persons under age 18 	SignatureValue (HMO) SignatureOptions (PPO) SecureHorizons Medicare Advantage Plans SecureHorizons Group Retiree-Private Fee for Service (GR-PFFS)

Case Management Programs

Program	Description	Process	Participating Plans
General Case Management High Risk / Frail Member	<ul style="list-style-type: none"> Case Management department identifies participants utilizing or at-risk for high utilization of health care resources The Case Management department identifies patients utilizing or at risk for high utilization of health care resources, including those patients that do not meet criteria for the High Risk / Frail Member program. Case Managers coordinate and manage appropriate medical services and community resources 	<ul style="list-style-type: none"> Case Managers work with participant's physician and other clinicians to complete assessment of participant's healthcare needs, develop and implement a care plan, coordinate services, monitor, and re-evaluate care plan Fax a referral form to 877-406-8212 to refer potential participant 	SignatureValue (HMO) SignatureOptions (PPO) SecureHorizons Medicare Advantage Plans SecureHorizons Group Retiree-Private Fee for Service (GR-PFFS) SecureHorizons Direct Individual

California Disease Management Programs

PacifiCare has successfully used Disease Management programs to monitor chronic conditions, facilitate timely interventions and avoid unnecessary hospitalizations since 1999. The main purpose of these programs is to reinforce treatment plans and provide additional support and education to participants. Below is a brief description of each program. We encourage you to utilize these programs and enroll your patients in the appropriate program.

Enroll your patients today...

Phone: Call your local Disease Management department at 877-840-4085 / TDHI: 800-442-8833.

Fax: Complete the Program Referral Form and fax to 877-406-8212.

Program	Description	Exclusions/Notes	Participating Plans
Heart Failure (HF)	<ul style="list-style-type: none"> Daily in-home monitoring of participant's weight and symptoms by RN via the DayLink® monitor (precision scale and communication device) Participant/caregiver education to improve symptom management and help prevent complications Changes in status confirmed and forwarded to participant's physician 	Exclusions: <ul style="list-style-type: none"> ESRD AIDS Covered persons under age 18 Hospice care Medicare Primary 	SignatureValue (HMO) SignatureOptions (PPO) SecureHorizons Medicare Advantage Plans SecureHorizons Group Retiree-Private Fee for Service (GR-PFFS)
Chronic Obstructive Pulmonary Disease (COPD)	<ul style="list-style-type: none"> Emphasis and education on self-management of disease Individualized action plans to help participants monitor symptoms, address medication adherence and compliance, and reduce risk factors Intervention based on severity level determined by comprehensive nursing assessment 	Exclusions: <ul style="list-style-type: none"> ESRD AIDS SecureHorizons enrollees under age 40 Hospice care 	SignatureOptions (PPO) SecureHorizons Medicare Advantage Plans SecureHorizons Group Retiree-Private Fee for Service (GR-PFFS)
Coronary Artery Disease (CAD)	<ul style="list-style-type: none"> Education and monitoring of participant's key cardiac risk factors (cholesterol, blood pressure, smoking) RNs coach participants in managing risk factors, promoting medication adherence and compliance, and reaching targets Physicians are notified of their patients' self-reported compliance with medication regimens. 	Exclusions: <ul style="list-style-type: none"> ESRD AIDS Covered persons under age 18 Nursing home Hospice care SignatureValue (HMO) and SignatureOptions (PPO) covered persons 	SecureHorizons Medicare Advantage Plans
End Stage Renal Disease (ESRD)	<ul style="list-style-type: none"> Coordination of care by Renal RN Nurse Consultant Renal RN Nurse Consultant develops individual care plan and educates the dialysis participant on managing renal disease Renal RN Nurse Consultant collaborates with Nephrologist/dialysis center and assists with hospital discharge 	Exclusions: <ul style="list-style-type: none"> Covered persons under age 18 Medicare Primary Covered persons with renal disease not on dialysis 	SignatureValue (HMO) SignatureOptions (PPO) SecureHorizons Medicare Advantage Plans SecureHorizons Group Retiree-Private Fee for Service (GR-PFFS)
Cancer	<ul style="list-style-type: none"> Cancer Nurse Advocates support the participant and caregivers through education on disease and treatment process and options at end of life. Reinforcement of Oncologist's treatment plan and support services Cancer Nurse Advocates assists participant with symptom management and early identification of needs 	Exclusions: <ul style="list-style-type: none"> Patients already enrolled in Hospice Medicare Primary Carcinoma in situ Basal or squamous cell skin cancer SecureHorizons enrollees 	SignatureValue (HMO) SignatureOptions (PPO)

Disease Management programs and services may vary on a location-by-location basis and are subject to change with written notice. PacifiCare does not guarantee availability of programs in all service areas. Certain items may be excluded from coverage and other requirements or restrictions may apply. Participant enrollment is voluntary.

PROGRAM REFERRAL FORM

Referral Date: / /	To: PacifiCare of California Dept: Disease Management	Toll Free Fax: (877) 406-8212 Toll Free Phone: (877) 840-4085
From (Referral Source): Company & Department:	Phone: () Title:	Fax: () Email Address:
Member Name: First MI Last	Member ID:	Member DOB:
Member Address: Street number City State Zip code	Member Phone: ()	Language Preference:
PCP Name:	PCP Phone: ()	PCP Fax: ()
MG/TPA Name:	MG/TPA (DEC #):	
Specialist Name:	Specialist Phone: ()	Specialist Fax: ()
		Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female Plan: <input type="checkbox"/> PacifiCare <input type="checkbox"/> Secure Horizons

Please indicate program selection(s) by checking the appropriate box(es) and providing required information.
Please transmit with a confidential fax cover sheet.

Disease Management Programs

- Heart Failure (HF)
 - Secure Horizons and Commercial members
 - Excludes ESRD, members under 18, AIDS, hospice, and Medicare primary
- Chronic Obstructive Pulmonary Disease (COPD)
 - Secure Horizons members only
 - Excludes ESRD, members under 40, AIDS, and hospice
- Coronary Artery Disease (CAD)
 - Secure Horizons members only
 - Excludes ESRD, members under 18, AIDS, nursing home, and hospice
- End Stage Renal Disease (ESRD)
 - Secure Horizons and Commercial members
 - Dialysis patients only
 - Excludes members under 18 and Medicare primary
 - Hemodialysis Peritoneal dialysis
 - Dialysis center: _____
 - Dialysis start date: ____ / ____ / ____
- Cancer
 - Commercial members only
 - Excludes carcinoma in situ, basal or squamous cell skin cancer, patients already enrolled in hospice, and Medicare primary
 - Cancer Dx confirmed? Yes No
 - Patient aware of cancer Dx? Yes No
 - ICD-9 code: _____
 - Stage (if available): _____

Health Management Programs

- Free & Clear[®] StopSmoking[™]
 - Secure Horizons and Commercial members, age 18+
 - Call (866) 784-8454 to self-enroll.
- Free & Clear[®] StopSmoking[™] Now
 - Secure Horizons and Commercial members, age 18+
 - Hospitalized within the last 6 months
- Taking Charge of DepressionSM
 - Secure Horizons and Commercial members, age 18+
 - Diagnosed with a new or recurring episode of depression and prescribed an anti-depressant
 - For more information, call PBH @ (800) 513-5131.
- Taking Charge of DiabetesSM
 - Secure Horizons and Commercial members, age 18+
 - Spanish-speaking
- Taking Charge of Your Heart HealthSM
 - Secure Horizons and Commercial members, age 18+
 - CHF CAD (AMI, PTCA, CABG)
 - Spanish-speaking
- Taking Charge of Asthma[®]
 - Commercial members only, age 5-56
 - Age: 5-9 10-17 18-56
- Taking Charge of COPDSM
 - Secure Horizons and Commercial members, age 40+

Case Management Referrals

- High Risk / Frail Member
- General Case Management
- _____

To refer into Case Management, email/fax this form or call (800) 944-1211 Option 1 and provide the following:

- Your name and phone
- Member's name and ID#
- Reason for referral

ICD-9 CODES – DM PROGRAM REFERRAL

These ICD-9 codes are qualifying diagnoses for each program.
Please continue referring members into DM programs if clinical criteria are met.

Cancer ICD-9 Codes	Diagnosis Description
140 – 172.9	Malignant neoplasms
174 – 198.1	Malignant neoplasms
198.3 – 208.91	Malignant neoplasms
HR ICD-9 Codes	Diagnosis Description
398.91	Rheumatic heart failure (congestive)
402.01, 402.11, 402.91	Hypertensive heart disease, with congestive heart failure
404.01, 404.03, 404.11, 404.13, 404.91, 404.93	Hypertensive heart and renal disease, with congestive heart failure
425	Cardiomyopathy
425.0	Endomyocardial fibrosis
425.1	Hypertrophic obstructive cardiomyopathy
425.2	Obscure cardiomyopathy of Africa
425.3	Endocardial fibroelastosis
425.4	Other primary cardiomyopathies
425.5	Alcoholic cardiomyopathy
425.7	Nutritional and metabolic cardiomyopathy
425.8, 425.9	Cardiomyopathy in other diseases classified elsewhere and secondary cardiomyopathy
428, 428.0, 428.1, 428.9	Heart failure, congestive heart failure, left heart failure, or unspecified heart failure
429.3	Cardiac dilatation, hypertrophy, ventricular dilatation
429.4	Functional disturbances following cardiac surgery
ESRD Service and CPT Codes	Diagnosis Description
Service codes UB820 – UB889	Hemodialysis, peritoneal dialysis supplies, equipment, & services
CPT code 90935	Hemodialysis, one evaluation
CPT code 90937	Hemodialysis, repeated evaluation
CPT code 90945	Dialysis, one evaluation
CPT code 90947	Dialysis, repeated evaluation
COPD ICD-9 and Other Codes	Diagnosis Description
491	Chronic bronchitis
491.0	Simple chronic bronchitis
491.1	Mucopurulent chronic bronchitis
491.2	Obstructive chronic bronchitis
491.20	Obstructive chronic bronchitis w/o exacerbation
491.21	Obstructive chronic bronchitis w/ exacerbation
491.8, 491.9	Other chronic bronchitis and unspecified chronic bronchitis
492, 492.0	Emphysema and emphysema bleb
492.8	Other emphysema
493.2, 493.20, 493.21, 493.22	Chronic obstructive asthma - w/status asthmaticus or w/(acute) exacerbation
496	Chronic airway obstruction
HCPC: A4615-A4620	Home oxygen and nebulizer procedure codes
HCPC: A7000-A7017	Home oxygen and nebulizer procedure codes
REV Codes: 600-604	Home oxygen and nebulizer revenue codes
CAD ICD-9 Codes	Diagnosis Description
410 – 410.92	Acute myocardial infarction
411 – 411.1	Post MI syndrome
411.8	Acute myocardial infarction
411.89	Acute myocardial infarction
412	Old myocardial infarction
413 – 413.0	Angina pectoris
413.9	Angina pectoris
414 – 414.07	Coronary atherosclerosis
414.8	Other forms chronic ischemic heart disease
414.9	Other forms chronic ischemic heart disease
429.2	ASCVD
429.79	Sequelea of myocardial infarction

ProMed Offices Closed

By Mary Dodds, Executive Assistant

ProMed Health Care Administrator offices including the corporate offices of Pomona Valley Medical Group and Upland Medical Group, will be closed on the following dates:

Wednesday, July 4, 2007 Fourth of July
Monday, September 3, 2007 Labor Day

As always, an on-call case manager (nurse) is available. The on-call nurse can be reached by calling the regular office number (909-932-1045) and following the prompts to speak with the on-call nurse. If you have any questions about ProMed's Holiday schedule, please call Mary Dodds at 909-932-1045 x2001.

Special Dates

INDEPENDENCE DAY

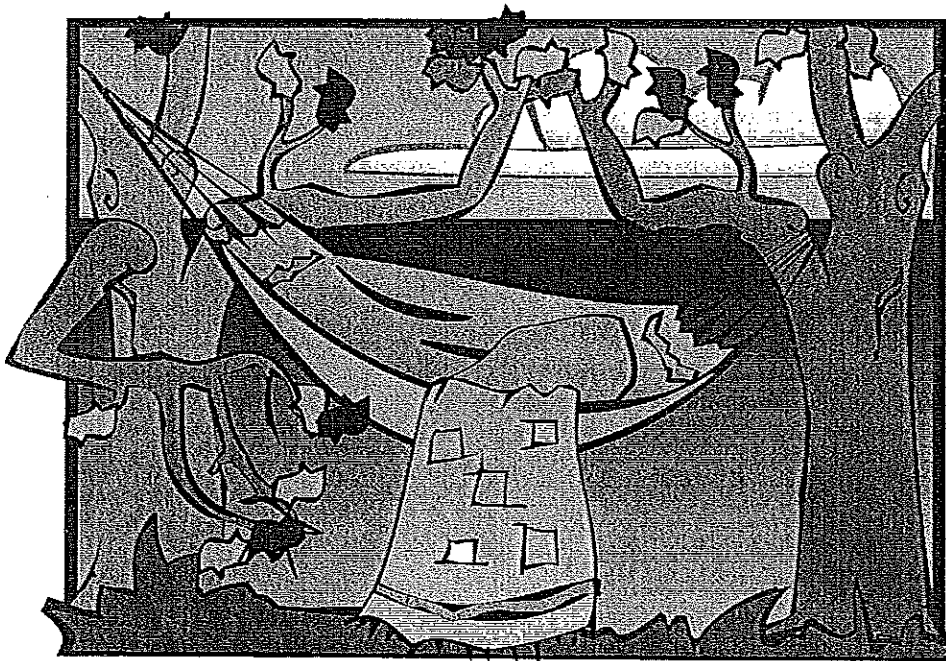
WEDNESDAY, JULY 4, 2007

LABOR DAY

MONDAY, SEPTEMBER 3, 2007

GRANDPARENT'S DAY

SUNDAY, SEPTEMBER 9, 2007



ProMed Health Care Administrators
4150 E. Concourse St., Ste. # 100
Ontario, CA 91764
Phone: (909) 932-1045
Fax: (909) 931-5077

Visit our web site:
www.promedhealth.com

Editors
Jeerreddi A. Prasad, M.D.
Kit Thapar, M.D.
Karen Harvey
Mary Dodds

Publisher
Karen Harvey

Published
July 2007

